

BRISBANE HOCKEY MANAGEMENT GROUP INC
 incorporating the
 Brisbane North Hockey Centre, Burringbar Park

USER MANUAL

DOCUMENT UPDATED: 8th February 2024

A BHMG staff member (Supervisor on Duty) or an appointed volunteer will when possible be on site when the BNHC, Burringbar facility is open. Any day-to-day facility problems should be reported to the staff member or volunteer on duty. **Please report any daily operational facility problems immediately to the BP staff member on duty.** If there is no one on Duty, in an emergency contact the Facility Supervisor, or any of the emergency contacts listed below. For larger or ongoing issues please submit details through your club secretary to secretary@brishockey.org.au.

All users of the facility need to leave the facility in a clean and tidy manner after use. This facility is run by volunteer not for profit organisations and the ability to provide quality facilities is directly reflected by the best use of funds and limiting the waste of resources: staff, volunteer and financial.

Contact Details	
Street Address Kittyhawk Drive, Chermside	Postal Address PO Box 2005, Chermside Centre, 4032
Venue Phone 0493 644 046 Only answered when staff are onsite.	Facility Supervisor & Bookings bhmgfacility@brishockey.org.au 0493 563 937
Web Site http://www.brishockey.org.au	Office Hours Email secretary@brishockey.org.au
Emergency Contacts Greg: 0407 124 295	Emergency Contacts Ian J: 0412 109 405
Emergency Contacts Ron: 0417 778 371	Community Liaison Officer Ian H: 0419 725 169
Useful Contact Numbers	
BHA - (07) 3899 4399 secretary@bha.org.au	BWAH - (07) 3357 9560 admin@bwha.com.au
Ambulance – Urgent 000	Police – Urgent 000
Ambulance – non urgent 24 hours 13 12 33	Police – 24 hours 3364 6464
Hospital – Prince Charles 3139 4000	Hospital - Royal Brisbane 3636 8111
Dentist: after hours emergency New Farm Dental Emergency 0413143422	Dentist: after hours emergency Everton House Dental 3261 9570

1. BHMG Inc Committee

BHMG is an incorporated association with membership from Brisbane Hockey Association Inc (BHA), Brisbane Women's Hockey Association Inc (BWAH) and Kedron Wavell Services Hockey Club Inc (KWSHC) established to lease and manage the BNHC Burringbar Park. BHMG leases the facility from the Brisbane City Council and manages the operation of the facility to provide a quality facility for hockey in Brisbane.

The BHMG Management Committee has three representatives from each of these incorporated groups: BHA + BWAH + KWSHC. The association rules can be found at <http://www.brishockey.org.au>.

2. Care of Artificial Turf Surface

The following items are **prohibited** on the turf:

1. No Glass including Glass drinking bottles or cans	5. Hard plastic soled shoes or boots with either cleats or sprigs. Boots / Shoes with leather or metal screw in sprigs
2. All drinks other than water/sports drinks in plastic or non-fracturable containers	6. Cigarettes, cigars, lighters, matches and pipes
3. Chewing gum or lollies	7. High heeled or Stiletto shoes
4. All foodstuffs	8. Bobby Pins

- Users must remove all foreign material they have brought onto the field after each use.
- Spitting on the surface is not permitted, this includes spitting chewing gum onto the field.
- All balls, domes etc. shall be clean of all foreign matter before being used on the artificial surface.
- Goalkeepers are not permitted to mark the artificial surface in any way as may be marked on natural grass surfaces.
- Hard protective guards for knees and elbows are not permitted. Only protective equipment approved in the FIH Rules of Hockey may be used.
- No boards are allowed on the BP1 surface.

Footwear:

- All footwear must be cleaned of exterior rubbish (stones, dirt, mud, grass etc.) before entry to the surface. Players or officials on the artificial surface are not permitted to wear footwear with leather or metal sprigs, screw-in plastic sprigs or moulded rubber/plastic sprigs of less than 15 per boot. Goalkeepers may wear boots with moulded rubber sprigs or moulded plastic sprigs provided they are trimmed down to protrude no more than 7mm from the sole and are ground to a smooth dome so that no sharp edges damage the turf. No other type of sprig is permissible. All toe caps are to be taped.

Suitable / Acceptable Footwear

- Rubber soled multi-sport or non-cleated shoes or boots.
- Moulded rubber sprigs provided there is a minimum of fifteen (15) sprigs per shoe. Sprigs must not protrude more than 7mm from the sole and must have a smooth dome shape without any sharp edges.
- Runners, tennis shoes, basketball boots, gym boots.

Unsuitable / Unacceptable Footwear

- Hard plastic soled shoes or boots with either cleats or sprigs
- Boots / Shoes with leather or metal screw in sprigs
- Sharp objects such as buckles must be covered.
- Bare feet

3. First Aid

- The hirer is responsible for any provision of a qualified first aid attendant or sports trainer and first aid kit.
- A defibrillator is located in the First Aid Room which houses the ice and blankets for emergency injuries.
- if an ambulance is required, the hirer should call them. The Duty Supervisor should then be informed, and they will assist in allowing safe access to the facility for the ambulance.
- Ice is available for emergency First Aid, please ask the Duty Supervisor. Individuals or clubs using the facility when no supervisor is on duty, should bring their own injury ice.
- Any individual that sustains a bleeding injury shall move or be removed from the turf as soon as possible.
- Any blood stains on the turf must be reported to BP staff to allow cleaning or be cleaned by the hirer if no supervisor is available.
- Playing or training persons shall not take the field with bleeding or weeping wounds or wounds that are not adequately covered.
- Blood contaminated clothing is not to be worn on the turf.

4. Change Rooms

- Change rooms are available at the facility. The change rooms need to be shared by all users. Please ensure the change rooms are left clean and tidy after use.
- No property or items should be left in the change rooms as BMHG will not be responsible for its safe keeping.
- As needed the change rooms may be designated Male or Female, please check the signs before entering.

5. Team Benches

- Entry restrictions apply to the team benches. Except as advised by any official technical officers, only Players, Coaches, Managers and Medical staff may enter.
- Arriving teams cannot enter the team bench until the departing teams have left.
- As a safety requirement, all persons must remain in the confines of the team bench area during the game. As Teams leave the team bench area, they are requested to ensure that the team bench is left in a clean and tidy condition.

6. Technical Benches

- The technical bench will only be available for fixtures or competitions.

7. Grandstand/Fences

- Jumping over the fence is not permitted.
- Persons playing or training must enter and leave the field at official entry points only.
- Gates to fields are opened prior to start time of the first game of the day. There is to be no admittance to the fields prior to the opening by the BP staff when on duty.

8. Training & Games

- **NO TRAINING** is to be undertaken in the main circles or nets. The use of the Main Circles and Nets is not permitted during training sessions unless a full-field training game is being played. Duty Supervisors are authorised to enforce this rule. Repeated breaches can result in termination of the training session.
- The main circles and nets may be used during the warm-up for a fixture game only.
- The eastern and western side goal nets only are to be utilised for training drills.
- Hitting of balls against block wall/wire fence surrounds of the field is not permitted.
- Hitting of balls towards the Technical Bench is not permitted during training or warm-up sessions.
- Exiting and returning to the field to retrieve any balls hit out of the field is through official entry points only. Jumping over the fence is not permitted.
- Users are not permitted on the playing surface until their scheduled start time. Training sessions must be completed no later than 5 minutes prior to the end of the booked time, to ensure the hirer and all their players and equipment are off the field at their finish time, to allow the next users to begin at the start of their booked time.

9. Cancellation

Cancellations must be in writing and forwarded to bhmgfacility@brishockey.org.au. Cancellations will be charged as follows:

- At least 6 days notice given prior to booking date NO CHARGE
- Unless the time slot can be re-booked:
 - At least 96 hours notice given prior to booking date 50 %
 - Less than 48 hours but more than 24 hours notice given prior to booking date 75%
 - Less than 24 hours notice given prior to booking date 90%.

10. Entry Gate Guidelines

- No entry gate will be charged for standard fixture games. The BHMG Inc reserves the right to charge a gate for major events. Access into the Turf facility shall only be via the designated entry gate(s).

11. Lighting

- Five minutes after the last game/training session is completed the field lights will be turned off, with only the clubhouse, canteen, change room, security and car park lighting remaining. The use of the lights and turf field is subject to a BCC curfew.
- Players must be off the training fields and out of the dugout areas before the field lights are turned off.
- The full facility lights shall be switched off within 15 minutes after the last training or fixture unless other arrangements have been made with the staff or canteen operator.
- The Brisbane City Council (BCC) requires that all field lighting is turned off by 10.00pm. This is a lease condition.
- For the last training session field lighting will be turned off at 9.55pm. Therefore, this training session must be completed by 9.50pm to ensure the hirer and all their players and equipment are off the field by 9.55pm. The field lighting may dim at 9.50pm and will be switched off by 9.55pm.
- A \$20 reduction in hire charge for the 9.00pm to 9.55pm training time is applied to compensate for this reduction in time.

12. Watering of Fields and Windy Days

- If a team is dissatisfied with the moisture of the turf, contact the BP staff member on duty. The Duty Supervisor is responsible for the watering of the wet synthetic field. Authorised personnel only are permitted to water the fields, except by prior arrangement.
- Spectators may get wet from the water spray used on the fields before, during and after the game.

13. Lost Property

- All lost property will be held in the BP office for a minimum of 30 days. If not collected after that time it may be dumped or given to an appropriate charity or hockey group.

14. PA System

- There is currently no PA system available at BNHC, Burringbar Park.
- If a PA is brought into the facility for an approved event, a request to use it must be submitted via the Liquor Licence holder (KWSHC). Organisers need to contact KWSHC at least a month prior to an approved event, so they can request approval to use a PA, any costs incurred must be met by the event organiser.
- As part of our Community Good Neighbour responsibilities and the Liquor Licencing conditions (for which heavy penalties apply) **NO amplified music** or sound is allowed to be played at the facility.

15. Fixtures

- All enquiries about BHA and BWHA games/fixtures should be directed to the relevant association.
 - BHA - (07) 3899 4399: secretary@bha.org.au
 - BWHA - (07) 3357 9560: admin@bwha.com.au
- Priority is given to representative and BHA and BWHA games/fixtures (BHA and BWHA will negotiate with current hirers should training time be required for fixtures e.g. wet weather make up fixtures); then club trainings, however time slots are also available for independent hirers. Enquiries regarding bookings should be directed to the BHMFG Facility Supervisor (bhmfacility@brishockey.org.au). Where possible the Booking Form available on the BHMFG Website <http://www.brishockey.org.au/> should be used to make a booking.

16. Wet Weather Procedures

- The BP Duty Supervisors are responsible for cancelling games and/or training should the surface/s become unplayable, or weather conditions are unsafe for facility use. They will contact the hirers to advise of any facility closures.
- Hirers including BWHA and BHA Technical Officials are responsible for cancelling fixtures or events if the fields remain playable, but the weather is not conducive to the continuation of that fixtures/event. For example – play is stopped by lightning (variously) where flashes are noted to be 30, 20 and 15 seconds prior to thunder. Local knowledge of weather is relied on.

17. Smoking at the Burringbar Hockey Turf Facility

- No smoking rules at the BP Turf Facility apply as per Government regulations. Although the BP Turf facility is not considered to be a major stadium by the authorities, no smoking or vaping is permitted inside the fenced area of the facility and no smoking or vaping is allowed within 10 metres of any Junior (U18) game played on the grass field.

18. Animals

As a rule, animals are not permitted within the BNHC, Burringbar Park.

However, dogs will be allowed into the facility subject to the following requirements. If the requirements are not met by any user, they will be required to remove their dog from the facility and will not be permitted to return to the facility with their pet until they can prove to the satisfaction of the facility supervisor that they can meet the requirements.

Requirements:

- 1) All dogs are to be restrained and under the total control of the responsible adult person who brought the dog into the facility, at all times e.g. all dogs are to be kept on a leash (fixed leash -2m or shorter) and under the control of a responsible person. Any dogs which tend to bite other pets or persons must be muzzled.
- 2) Ensure that the pet's behavior does not interfere with other people or dogs to reduce their safe enjoyment and comfort.
- 3) The hygiene of the facility is a primary consideration. All dog droppings must be cleaned up and **removed** from the facility by the owner. Urinating by pets must be confined to non-public areas of the facility – i.e. areas not used by facility users.
- 4) Sick animals should not be brought into the facility.
- 5) No dogs are allowed in the following areas:
 - a. The two artificial surfaces, including tech and team bench areas.
 - b. The clubroom, change rooms, toilets, canteen and bar areas and office areas including relocatable building rooms.
 - c. Areas where spectators and players congregate.
- 6) Dog owners are responsible for the behavior of their dog and ensuring that their dog is not brought to the facility unless it is in good health, clean and trained to be in a public space without interfering with other users of the facility.
- 7) Dog owners are fully responsible for any damage or injury caused by their pet.

19. Hire Charges

- Charges are set each year and published on the website.
- Charges can change without notice.